

Apprenticeship in Cleaning & Support

ENTRY LEVEL: 2

DURATION: APPROX. 6 - 12 MONTHS



building better lives



Introduction

This practical, work-based course leads to qualifications related to your job role.

This programme is ideal for...

Employees working in a cleaning role who would like to improve their performance through hands-on training and assessment.

Course outline

- Certificate in Cleaning & Support Services Skills
- Certificate in Cleaning Principles L2
- Level 1 Functional Skills in English
- Level 1 Functional Skills in Maths

How will I learn?

You'll learn through your day-to-day work and on-the-job training. You will receive one-to-one support to make sure you are happy and reaching your targets.

What skills and knowledge will I develop?

- Communication skills
- Specific cleaning and support skills needed in your role
- Work planning
- Practical cleaning skills
- Stronger literacy skills
- Stronger numeracy skills
- Your rights and responsibilities as an employee

How will I be assessed?

1. Observation of your performance in the workplace supported by discussions and questioning
2. Online assessments and exams for the technical certificate and/or functional skills
3. A portfolio of evidence (either paper based or electronic).

Why choose this course?

This is a flexible course that is tailored to your own particular needs. It helps you to develop your competence, confidence and self-esteem. You will know and understand more about your job role and build sound foundations for a successful career.

You will gain a qualification that is nationally recognised and relevant to your work.

Will I need any special equipment?

No. However, if you opt for an electronic portfolio you will need access to an internet connection and a computer.

How do I apply?

For further information please contact Karen on
01484 434800

or visit www.cmsvoc.co.uk or email courses@cmsvoc.co.uk